

# CSB431

[View Online](#)

5 Tips for Improving Communication in the Pharmacy. (n.d.).  
<http://www.pharmacytimes.com/publications/issue/2015/june2015/5-tips-for-improving-communication-in-the-pharmacy>

10 Simple Ways To Engage In Lifelong Learning. (n.d.).  
<http://www.teachthought.com/uncategorized/10-simple-ways-to-engage-in-lifelong-learning/>

Decision Making Skills (With Examples). (n.d.).  
<https://www.thebalance.com/decision-making-skills-with-examples-2063748>

Duty of Care: what happens when we don't care. (n.d.).  
<http://www.austlii.edu.au/au/journals/LeglssBus/2003/2.pdf>

Effective Decision Making | SkillsYouNeed. (n.d.).  
<https://www.skillsyouneed.com/ips/decision-making.html>

'Excellent communication skills': what does it really mean? (n.d.).  
<http://www.careerfaqs.com.au/news/news-and-views/excellent-communication-skills-what-does-it-really-mean>

Harry Enfield - Pharmacist - Pregnancy test kit. (24 C.E.).  
<https://www.youtube.com/watch?v=xmQOAq94gWU>

How Good Is Your Decision Making? - from MindTools.com. (n.d.).  
[https://www.mindtools.com/pages/article/newTED\\_79.htm](https://www.mindtools.com/pages/article/newTED_79.htm)

How to improve communication skills | SEEK Learning. (n.d.).  
<https://www.seeklearning.com.au/study-and-career-advice/your-next-job/job-preparation/how-to-improve-communication-skills>

Lifelong Learning | SkillsYouNeed. (n.d.).  
<https://www.skillsyouneed.com/learn/lifelong-learning.html>

National Competency Standards Framework for Pharmacists in Australia (2010). (n.d.).  
<https://www.psa.org.au/downloads/standards/competency-standards-complete.pdf>

NPS MedicineWise. (n.d.-a). NPS | Demystifying bioequivalence.  
[http://learn.nps.org.au/pluginfile.php/73948/mod\\_resource/content/4/index.html](http://learn.nps.org.au/pluginfile.php/73948/mod_resource/content/4/index.html)

NPS MedicineWise. (n.d.).

<https://www.nps.org.au/cpd/activities/quality-use-of-medicines-for-health-professional-students>

Patient Medication Counseling Tool for Pharmacists. (n.d.).  
<http://www.pharmacytimes.com/contributor/steve-leuck-pharmd/2015/02/patient-medication-counseling-tool-for-pharmacists>

Patient/Family Education Learning Module. (n.d.).  
<http://www.uhnj.org/uhnetweb/patienteducation/Learningmodule.htm>

Pharmaceutical Society of Australia - Code of Ethics. (n.d.).  
<https://www.psa.org.au/membership/ethics>

Pharmacy Board of Australia - Codes, Guidelines and Policies. (n.d.).  
<http://www.pharmacyboard.gov.au/Codes-Guidelines.aspx>

Pharmacy under fire...or flood...or cyclone | Bushfire & Natural Hazards CRC. (n.d.).  
<http://www.bnhcrc.com.au/news/2016/pharmacy-under-fire-or-flood-or-cyclone>

Pictograms - FIP - International Pharmaceutical Federation. (n.d.).  
<http://www.fip.org/pictograms>

Preventing and treating ill health (AIHW). (n.d.).  
<http://www.aihw.gov.au/australias-health/2014/preventing-ill-health/#t13>

Queensland Health (Drugs and Poisons) Regulation 1996. (n.d.).  
<https://www.legislation.qld.gov.au/view/html/inforce/current/sl-1996-0414>

Research skills. (n.d.). <http://www.thebigchoice.com/work-skills/research-skills.html>

Resume feedback. (n.d.). <http://www.careers.qut.edu.au/student/feedback.jsp>

Richard S Slavik. (2016). Clinical Pharmacy Activities: We Know What to Do, but for Whom Should We Do It? The Canadian Journal of Hospital Pharmacy, 69(2).  
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4853188/>

Rosenthal, M., Austin, Z., & Tsuyuki, R. T. (2010). Are Pharmacists the Ultimate Barrier to Pharmacy Practice Change? Canadian Pharmacists Journal / Revue Des Pharmaciens Du Canada, 143(1), 37-42. <https://doi.org/10.3821/1913-701X-143.1.37>

To the pharmacist who sold me baby formula. (n.d.).  
<http://www.essentialbaby.com.au/baby/baby-care/to-the-pharmacist-who-sold-me-baby-formula-20140909-3f620>

Top 10 Communication Skills for Workplace Success. (n.d.).  
<https://www.thebalance.com/communication-skills-list-2063779>

World Health Organisation, & International Pharmaceutical Federation. (n.d.-b). Developing Pharmacy Practice - A focus on patient care.  
<https://www.fip.org/files/fip/publications/DevelopingPharmacyPractice/DevelopingPharmacyPracticeEN.pdf>